

Northwest Wisconsin CEP
is accepting applications for an
Assistant Career Planner

LOCATION:

Northwest Wisconsin CEP – Ashland, WI Office

POSITION DESCRIPTION SUMMARY:

The Northwest Wisconsin Concentrated Employment Program (Northwest Wisconsin CEP) is a private non-profit company dedicated to strengthening the economy in Northwestern Wisconsin by providing effective and efficient workforce development services to employers and job seekers. Northwest Wisconsin CEP – Ashland Office has an opening for a part-time (29 hours per week) Assistant Career Planner. The purpose of the Assistant Career Planner (ACP) is to provide a variety of services to CEP staff, job seekers, and employers. The ACP is the local team expert in work process flow and data entry. This position also performs clerical receptionist duties.

Please see the full job description for more complete details, responsibilities, and duties.

EDUCATION/EXPERIENCE:

Candidate must have a high school diploma or general education degree GED and one to three years' related experience and/or training.

WAGE:

\$12.18 to \$14.88 per hour. This is a part-time position (29 hours per week).

BENEFITS:

Pro-rated paid vacation, paid sick leave, and paid holidays

HOW TO APPLY:

Visit <http://www.nwcep.org/cep-employment-opportunities> for details on application requirements and the online application. The application process must be completed on or before Wednesday, September 18, 2019. Position is subject to a criminal background check upon job offer. Questions may be directed to:

Skyler Dural-Eder
Human Resource Director
Northwest Wisconsin CEP
422 3rd Street West, Suite 200
Ashland, WI 54806
(715) 682-9141 x. 115
sdural-eder@nwcep.org

Northwest Wisconsin CEP Job Description

Job Title: Assistant Career Planner
Department: East Service Delivery Region
Reports To: Regional Manager – East
Location: Northwest Wisconsin CEP – Ashland
Prepared by: Skyler Dural-Eder
FLSA Status: Exempt, hourly
Effective Date: 7/1/19

SUMMARY

The purpose of the Assistant Career Planner (ACP) is to provide a variety of services to Northwest Wisconsin CEP staff, job seekers, and employers. The ACP is the local team expert in work flow process and data entry. This position also performs clerical receptionist duties.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned or tasks may be modified to reflect changes or growth within program(s) at any time.

- Meet and assist employers, job seekers, Job Center partner agency staff, board members, politicians, and the general public in person, on the phone, or through email
- Effectively communicate with people who are experiencing employment issues and related stressors
- Provide support and coaching to consumers with problems or those who are in need of assistance in regard to the various programs and services available to them
- Assist consumers with filing and submitting Unemployment Insurance claims
- Assist consumers with basic job seeking techniques including the filling out of applications, resume writing, employment opportunity research, and interviewing
- Coordinate and present training regarding job seeking skills and other workforce training topics, as needed
- Assist consumers with using Job Center of Wisconsin, Xello/Career Cruising, and other computer based workforce development software
- Maintain a record of various events, such as the number of visitors to the job center and consumer satisfaction surveys
- Perform follow-up with job seekers, incumbent workers, employers, and partner agencies to gather and manage needed performance information and correctly record data
- Conduct post-exit consumer follow-up in order to increase worker retention and to maintain compliance with funding source requirements and maintenance of consumer records
- Assist team members by typing, filing, mailing, phone routing, ASSET system entry, paperwork review, and other standard clerical tasks
- Assist fiscal department with completing and submitting banking deposit forms
- Assist staff members with scheduling of appointments
- Responsible for reviewing and submitting participant payments into TESSA and routing them to MIS
- Help develop and implement special projects such as job fairs, business meetings, job clubs, job seeking skills workshops, and other customer specific services
- Responsible for efficiently managing supplies and equipment inventories within provided budgets
- Maintain and manage office records

- Prepare payment request for office expenditures, and submit to the Administrative Office for payment
- Utilize and administer various assessment and testing tools (i.e. Xello/Career Cruising, SCANS, TABE, etc.)
- Assist in looking up ITA, NAICS, and O*Net codes
- Submit participant and consumer success stories as directed by management
- Manage and maintain the Ashland and Administrative Office's social media accounts
- Assist and develop marketing materials that promote agency updates, services, and programs under the direction of management
- Other duties as assigned and directed

EDUCATION and/or EXPERIENCE

Candidate must have a high school diploma or general education degree GED and one to three years' related experience and/or training.

SUPERVISORY RESPONSIBILITIES

This position exercises no supervisory responsibilities.

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

LANGUAGE SKILLS

Ability to read and comprehend simple instructions, correspondence, memos, and other documents. Ability to write and read various simple correspondence. Ability to effectively present information in one-on-one and in small groups to project staff, participants, and other employees.

MATHEMATICAL SKILLS

Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals.

REASONING ABILITY

Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Ability to deal with problems involving several concrete variables in standardized situations. Ability to be aware of unsafe situations and remedy the issue accordingly.

COMPUTER SKILLS

Ability to use Windows based software programs (i.e. Outlook, Word, Publisher, etc.)

CERTIFICATES, LICENSES, REGISTRATIONS

- Dependable transportation to the worksite

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to walk; sit; use hands to finger, handle, or feel; reach with hands and arms; and talk or hear. The employee is occasionally

required to stand and stoop, kneel, crouch, or crawl. Specific vision abilities required by this job include close vision, and ability to adjust focus.

TRAVEL

Occasional travel may be required.